SPECIAL CONTRACT FOR SERVICE

Northern New England Telephone Operations LLC d/b/a FairPoint Communications-NNE with

State of New Hampshire

Department of Administrative Services

Amendment # 5-Revision

SECTION 1

CONTRACT OVERVIEW

OVERVIEW OF CONTRACT

State of New Hampshire Department of Administrative Services Amendment # 5

The purpose of this filing package is to 1) provide supporting documentation for an amendment to the Special Contract between FairPoint Communications-NNE and State of New Hampshire Department of Administrative Services for PRI lines and DID services and 2) request full approval of this Agreement from the New Hampshire Public Utilities Commission.

The Contract provides reductions in the monthly PRI rates and reductions to the rates for DID services for a thirty-six (36) month term. The Services will revert back to month-to-month tariff rates unless Customer negotiates a new agreement or terminates Services in writing.

SECTION 2

COST STUDY DETAILS

SECTION 3

CONTRACT



LINDA M. HODGDON Commissioner (603) 271-3201

State of New Hampshire

DEPARTMENT OF ADMINISTRATIVE SERVICES

OFFICE OF THE COMMISSIONER 25 Capitol Street - Room 120 Concord, New Hampshire 03301 TE STATE OF THE BOUGH

JOSEPH B. BOUCHARD Assistant Commissioner (603) 271-3204

July 28, 2010

His Excellency, Governor John H. Lynch and the Honorable Council State House Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Administrative Services to amend a current contract with Northern New England Telephone Operations LLC d.b.a. Fairpoint Communications NNE, of Charlotte, North Carolina, (VC #134698), for communications network services, which shall begin upon Governor and Council approval and end no later than October 8, 2012. Funding shall be provided through individual agency expenditures, none of which shall be permitted unless there are sufficient funds in a specific PAU to cover the requested service.

EXPLANATION

The original contract was approved by the Governor and Executive Council on September 4, 2002 (Item #33A), amended on November 10, 2004 (Item #14), amended on August 3, 2005 (Item #41), amended on October 3, 2007 (Item # 102A), and amended on February 18, 2009. In addition, the contract was assigned from Verizon New Hampshire to FairPoint Communications Inc., on January 31, 2008.

The current contract provides service for approximately 7,600 Centrex lines and 5,000 Direct Inward Dial (DID) numbers used over Integrated Services Digital Network (ISDN) Primate Rate Interface (PRI) telephone system trunks. The ISDN PRI trunks with DID numbers are a crucial part of the State effort to convert to Voice over Internet Protocol (VoIP) services, reducing telephone equipment costs and unifying voice and data services. This amendment will reduce ISDN PRI full service trunk costs by 70%, and ISDN PRI measured service trunk costs by 39%. The contract also allows continued service while the State converts to VoIP services.

Estimate cost reductions based on current services are included in the attached table. Estimated monthly savings is \$34,148.65 per month. All other terms and conditions shall remain in full force and effect.

Respectfully Submitted,

Sindo M 46 y lm Linda M. Hodgdon

Commissioner

His Excellency, Governor John H. Lynch and the Honorable Council July 29, 2010 Page 2 of 2

Estimated Savings Due to Amendment

(Based upon current usage)

Service	Estimated Quantity	Current Price	Contract Price	Estimated Savings
Concord or Manchester ISDN PRI with Unlimited Local Usage	13	\$2,172.40	\$660.00	\$19,661.20
Concord or Manchester ISDN PRI with Measured Local Usage	5	\$682.01	\$416.84	\$1,325.85
ISDN PRI with Unlimited Local Usage all Other Locations	9	\$2,172.40	\$710.00	\$13,161.60
ISDN PRI with Measured Local Usage all Other Locations	0	\$682.01	\$457.00	\$0.00
Monthly Savings				\$34,148.65
Contract Term Savings			,	\$819,567.60

FIFTH AMENDMENT TO COMMUNICATIONS NETWORK SERVICES

It is hereby agreed that the Communications Network Services contract approved by Governor & Executive Council on September 4, 2002, amended on November 10, 2004, August 3, 2005, October 3, 2007, and February 18, 2009, assigned to Northern New England Telephone Operations LLC d.b.a. FairPoint Communications NNE. on April 1, 2008, herein referred to as the "Agreement" between Fair Point Communications as "Contractor" and the Department of Administrative Services as "State" is amended as follows:

- 1. Delete 3.1 Contract Duration in its entirety and substitute the following:
 - 3.1 Contract Duration. Contractor shall furnish and the State will subscribe to, use and pay for services at the rates listed within Exhibit A and as amended herein, under this Amendment for a period of up to twenty-four (24) months following the expiration of the current Agreement on October 9, 2010, the execution of this Amendment by the Parties, and the New Hampshire Governor and Executive Council approval. In no event shall this term of the Contract Duration be extended beyond October 8, 2012.
- 2. Delete 8.14.2 in its entirety and substitute the following:
 - 8.14.2 Comprehensive general liability insurance against all claims of bodily injury, death or property damage, in the amounts of not less than \$250,000 per claim and \$1,500,000 per occurrence and no less than \$1,000,000 in excess/umbrella liability each occurrence. Coverage shall also include automobile liability and workers' compensation.
- 3. Delete 8.14.4 in its entirety and substitute the following:
 - 8.14.4 The Contractor shall file a performance bond(s) with the State for the service provided under this Contract. The bond(s) shall be issued by corporations satisfactory to the State, and duly legally licensed to transact business in the State of New Hampshire. The bond(s) shall be issued and maintained by the Contractor at the Contractor's sole expense, and shall remain in force until termination of the Contract and any extensions thereof. The bond(s) shall be in a form and substance satisfactory to the State and be made payable to the State. The bond(s) shall secure the performance of all the Contractor's obligations under the Contract. Performance bond(s) shall be \$1,000,000 for all services.
- 4. Delete EXHIBIT A COST in its entirety and substitute the following.

EXHIBIT A COST

All contract costs for defined services are contained within Exhibit A. Any services provided for a partial month shall be pro-rated for the number of days of provided service (no. of service days / no. of days in billing month X monthly cost).

Payment may be held for services not fully tested and operational at the end of a billing month.

The costs listed herein are the only costs to be charged the State throughout the duration of the contract. Only costs as labeled shall be assessed to the State. Charges incurred as a result of doing

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Contractor Initials: 592

business, tariffs, contractor internal policies or otherwise shall not be reflected as additional charges to the State. The only compensation paid by the State to the vendor shall be those disclosed within this document.

It is recognized that calling charges for calls outside of North America may not be in control of the Contractor. Calling charges (toll, operator assistance, etc.) for calls made outside of North America shall be the lowest costs charged by the vendor to any of their customers.

One LEC directory listing per Billing Telephone Number shall be provided when directed by the State, at no charge to the State. Additional listings may be invoiced as noted below.

No disconnection charges will be assessed for any service.

Universal Service Fund (USF) charges may vary throughout the duration of the contract. The fees at the initiation of the contract are as follow:

Service/Line Type	Qty of Lines	Cost per Line
POTS, ISDN or Business Line	Any	\$.57
ISDN PRI	Any	\$2.85
Analog Centrex	9 and above	\$.06

Fees may vary every three months, on the first day of January, April, July and September. Contractor must provide proof of FCC cost change in the form of FCC documentation defining changes, reason for change and applied rate. Any increase beyond 100% of those listed above may result in contract amendment to reduce charges. Any amendment will only be binding after approval of Governor and Council but may be retroactive. Any decrease will be passed on to the State. The State must be notified in writing 30 days prior to any USF fee changes. Data circuits are not currently charged USF fees.

Any service not noted within Exhibit A may be purchased by the State at prevailing Tariff cost at time of installation.

All services shall be coterminous with the termination date of this contract.

Services designated by an asterisk (*) in this Exhibit will be provided at the applicable tariff rates and charges which will be subject to change during the term of this agreement. The State shall be notified in advance prior to any tariff rate changes.

If special construction is required, mutual agreement on construction charges may be necessary prior to performance of that work

TABLE HEADINGS

Table headings are defined as follow:

Service Item: Heading for cost item.

One Time Cost: Installation or service initiation (as in the case of a person to person telephone call) cost of a service. No one time installation charges shall apply to services requested or installed prior to October 10, 2002. Installation costs for service requested after October 10, 2002 may be included. Relocation of lines after service acceptance and prior to October 10, 2002 by the State may be charged at the quoted rate.

Monthly Cost: Cost billed to the State for one calendar month of service. Services shall be prorated

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by active service days of the month for all services connected or disconnected within the month.

Additional Costs: Additional cost of service based on usage. No cost shall be charged for incomplete calls.

COMMON TYPE 1 CENTREX AND TYPE 2 OTHER VOICE/ANALOG SERVCIES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
Relocating a Basic Telephone Line	\$55.00 per Line	\$0	\$0
Relocating a Basic Rate ISDN Line *	\$110.00 per Line	\$0	\$0
Relocating a Primary Rate ISDN Line *	\$381.76 per Line	\$0	\$0
Relocating a Toll Free Virtual Service (Point to number) *	\$24.32 per Line	\$0	\$0
Suspension of Service (POTS only) *	\$26.00 per Line	\$26.00 per Line	\$0
Re-connection of Suspended Service (POTS only) *	\$55.00 per BTN Line	\$0	\$0
Toll Free Service, Actual Line (Grand-fathered Rates, No new lines) *	\$0	\$19.37 per Line	\$.02 per Call \$.20 per Minute
Toll Free Virtual Service *	\$75.00 per No.	\$9.43 per No.	\$.027 per Minute
Collect Calling *	\$1.05 per Call	\$0	Tariff per minute rates
Third Party Billed Calls *	\$.55 per Call	\$0	Tariff per minute rates
Directory Assistance *	\$.40 per Call	\$0	\$0
Operator Assistance *	\$.55 per Call	\$0	\$0
Person-to-Person Calling *	\$.55 per Call	\$0	Tariff per minute rates
NH LATA Toll Calling	\$0	\$0	\$.027 per Minute
One Directory Listing per Billing Telephone Number *	\$0 per Main BTN Listing	\$0 per Main BTN Listing	\$0
Additional Directory Listings per Telephone Number *	\$12.00 per Listing	\$4.00 per Listing	\$0

SPECIFIC TYPE 1 CENTREX SERVCIES

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SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
Centrex Basic Telephone Line, All Locations	\$55.00 per Line	\$15.57 per Line	\$520.00 One Time to Establish System
Centrex Automatic Callback and Distinctive Ringing Feature *	\$0	\$.21 per Line	
Centrex 6 Way Conference Calling Feature *	\$0	\$.49 per Line	
Basic Rate ISDN in Concord	\$125.00 per Line (285.00 if SLC or DLC)	\$35.43 per Line	No Charge for Centrex to Centrex Calls \$.04 per Call, \$.042 per Minute per B Channel Outside of Centrex
Basic Rate ISDN non- Concord	\$125.00 per Line (285.00 if SLC or DLC)	\$61.92 per Line	\$.04 per Call, \$.042 per Minute per B Channel
Primary Rate ISDN (Terminating into Centrex), Unlimited local usage	\$0	\$660.00 per Line	\$.027 Intra-LATA service.
Backup D Channel on Alternate PRI *	\$100.00	\$50.00	\$0
Ground Start Compatibility *	\$60.00 per Line	\$6.00 per Line	\$0
Call Processor (3 Minute)	\$5.27 per Application	\$3.96 per Application	\$0
Voice Mailbox, Installation	\$10.00 per Box	\$0	\$0
Voice Mailbox,	\$0	\$2.95 per Box	\$0
Limited Voice Mailbox (Virtual without assigned telephone number)	\$0	\$2.85 per Box	\$0
Toll Free Voice Mail Access Toll Free Port, Concord	\$0	\$19.43	\$75.00 Toll Free Installation One Time Charge per Line \$10.00 Toll Free per Line Monthly Charge \$.027 per Minute

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SPECIFIC TYPE 1 CENTREX SERVCIES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
Informational Mailbox:			
One Minute Box	\$5.00 per Box	\$2.26 per Box	\$0
Three Minute Mailbox	\$5.00 per Box	\$3.96 per Box	\$0
One minute with Reply (120 Messages Max.)	\$5.00 per Box	\$11.31 per Box	\$0
One Minute with Reply (40 Messages Max.)	\$5.00 per Box	\$5.66 per Box	\$0
Three Minute with Reply (120 Messages Max.)	\$5.00 per Box	\$16.97 per Box	\$0
Three Minute with Reply (40 Message Max.)	\$5.00 per Box	\$8.49 per Box	\$0

SPECIFIC TYPE 2 OTHER VOICE/ANALOG SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
Flat Rate Full Business Telephone Line	\$60.00 per Line	\$53.01 per Line	\$0
Ground Start Telephone Line Operation (Additional cost to Basic Telephone Line)	\$60.00 per Line	\$6.00	\$0
Basic Rate ISDN, Installation *	\$110.00 per Line (\$285.00 if SLC or DLC)	\$0	\$0

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SPECIFIC TYPE 2 OTHER VOICE/ANALOG SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
Basic Rate ISDN	\$0	\$62.05 per Line (\$92.05 if SLC or DLC)	No Charge for Centrex to Centrex Calls; \$.04 per Call; \$.042 per minute per B Channel Outside of Centrex.
Primary Rate ISDN Unlimited Service in Concord, NH and Manchester, NH	\$0	\$660.00 per Line	\$.032 Intra-LATA service.;
Primary Rate ISDN Unlimited Service all other locations	\$0	\$710.00 per Line	\$.032 Intra-LATA service.
Primary Rate ISDN Measured Service in Concord, NH and Manchester, NH	\$0	\$416.84 per Line	\$.02 per Minute Local Service, \$.032 per Minute Intra-LATA Service
Primary Rate ISDN Measured Service all other locations	\$0	\$457.00 per Line	\$.02 per Minute Local Service, \$.032 per Minute Intra-LATA Service
Backup D Channel on Alternate PRI *	\$100.00	\$50.00	\$0
Direct Inward Dial (DID) Consecutive Block greater than 2 and up to 100 Numbers	\$26.76 per Block or Fraction of Block	\$5.00 per Block or Fraction of Block	\$0
Direct Inward Dial (DID) Single Number	\$26.76 per Number	\$1.00 per Number	\$0
T1 DID Service *	\$1350.00 per Circuit	\$2651.36 per Circuit	\$0
Relocating a T-1 DID Service, Installation*	\$1350.00 per Circuit	\$0	\$0
FX Within NH, Installation *	\$460.00 per Port	\$0	\$0
FX Within NH *	\$0	\$15.00 per Port	\$9.50 per Mile

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SPECIFIC TYPE 2 OTHER VOICE/ANALOG SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
	\$240.00 per BANA Intra- exchange Circuit	\$32.00 per BANA Intra- exchange Circuit	\$0.00 per Mile
a a	\$520.00 per BANA Inter- exchange Circuit	\$32.00 per BANA Inter- exchange Circuit	\$9.50 per Mile
v.	\$240.00 per FRNA Intra- exchange Circuit	\$32.00 per FRNA Intra- exchange Circuit	\$0.00 per Mile
Special Service Circuits*	\$520.00 per FRNA Inter- exchange Circuit	\$32.00 per FRNA Inter- exchange Circuit	\$9.50 per Mile
Special Service Circuits	\$270.00 per PLNA Intra- exchange Circuit	\$35.00 per PLNA Intra exchange Circuit	\$0.00 per Mile
	\$560.00 per PLNA Inter- exchange Circuit	\$35.00 per PLNA Inter- exchange Circuit	\$9.50 per Mile
	\$240.00 per RTNA Intra- exchange Circuit	\$32.00 per RTNA Intra- exchange Circuit	\$0.00 per Mile
	\$560,00 per RTNA Inter- exchange Circuit	\$116.00 per RTNA Inter-exchange Circuit	\$9.50 per Mile
	\$240.00 per BANA Intra- exchange Circuit \$520.00 per BANA Inter- exchange Circuit	×	
-	\$240.00 per FRNA Intra- exchange Circuit		
Relocating a Special Service Circuit *	\$520.00 per FRNA Inter- exchange Circuit \$270.00 per PLNA Intra-	\$0	\$0
Choun	exchange Circuit \$560.00 per PLNA Inter- exchange Circuit		
	\$240.00 per RTNA Intra- exchange Circuit		
e e	\$560.00 per RTNA Inter- exchange Circuit	,	
Tie Line/Trunk *	\$675.00 per Intra- exchange Circuit \$800.00 per Inter- exchange Circuit	\$81.40 per Intra- exchange Circuit \$93.40 per Inter- exchange Circuit	\$0.00 per Mile \$9.50 per Mile

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SPECIFIC TYPE 2 OTHER VOICE/ANALOG SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
Relocating a Tie Line/Trunk *	\$675.00 per Intra- exchange Circuit \$800.00 per Inter- exchange Circuit	\$0	\$0
Voice Mailbox	\$10.00 per Box	\$12.00 per Box	\$0

TYPE 4 LOW SPEED DATA SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
Private Line Data 9.6 Kbps *	\$0	\$293.31 per Circuit	\$0
Relocating Private Line Data Circuit *	\$0 per Circuit	\$0	\$0
Private Line Digital Data, Install *	\$0 per Circuit	\$0	\$0
9.6K or 19.2K Private Line Digital Data *	\$900.00 per circuit	\$83.80 Intra-office per 9.6K or 19.2K DDS Circuit	\$32.00 Fixed Mileage Charge \$1.45 per Mile
56K Private Line Digital Data *	\$1000.00 per circuit	\$118.00 Intra-office per 56K	\$35.00 Fixed Mileage Charge \$1.80 per Mile

TYPE 5 HIGH SPEED DATA SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
T1 Rate Point to Point-Installation	\$550.00 per Circuit	\$0	\$0
TI Rate Point to Point-	\$0	\$420.00 per Circuit Concord to Concord \$655.00 per Circuit terminating in Urban or Suburban Density Zone \$1,065.00 per Circuit terminating in Rural Density Zones	See Appendix A for Urban, Suburban and New Rural Density Zone References

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Date: 7 -8 -16

TYPE 5 HIGH SPEED DATA SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
Relocating a T1 Rate Point-Point *	\$550.00 per Circuit	\$0	\$0
T3 Rate Point-to Point Installation*	\$2.00 per Circuit	\$0	\$0
T3 Rate Point-to Point		\$3,250.00 per Circuit Concord to Concord \$5,010.00 per Circuit for locations with Same Serving Office \$6,405.00 per Circuit terminating in Urban or Suburban Density Zone \$7,095.00 per Circuit terminating in Rural Density Zones	\$0
Relocating a Point-Point T3 *	\$2.00 per Circuit	. \$0	\$0
Basic Rate ISDN Installation *	\$110.00 per Circuit \$285.00 if SLC or DLC facilities used	\$0	\$0
Basic Rate ISDN *	\$0	\$62.62 per Circuit \$ 92.62 if SLC or DLC facilities used	\$.04 per call and \$.042 per minute per B Channel No Charge if Centrex to Centrex
Relocating a Basic Rate ISDN Line *	\$110.00 per Circuit	\$0	\$0
Primary Rate ISDN Installation *	\$381.76 per Circuit	\$0	\$0
Primary Rate ISDN *	\$0	\$710.00 per Circuit	

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TYPE 5 HIGH SPEED DATA SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS
Relocating Primary Rate ISDN Line *	\$381.76 per Circuit	\$0	\$0
			Includes first PVC \$10.00 per PVC for 2 nd to 5 th PVC
56K Frame Relay Circuit	\$0	\$99.00 per Circuit	\$5.00 per PVC for 6 th to 10 th PVC
			\$1.00 per PVC for 11 th and Additional PVC
			Includes first PVC \$10.00 per PVC for 2 nd to 5 th PVC
384K Frame Relay Circuit	\$0	\$371.25 per Circuit	\$5.00 per PVC for 6 th to 10 th PVC
			\$1.00 per PVC for 11 th and Additional PVC
			\$0 for first PVC
			\$10.00 per PVC for 2 nd to 5 th PVC
1.5 M Frame Relay Circuit	\$440.00	\$370.00 per Circuit	\$5.00 per PVC for 6 th to 10 th PVC
			\$1.00 per PVC for 11 th and Additional PVC
			Includes first PVC
			\$10.00 per PVC for 2 nd to 5 th PVC
45M Frame Relay Circuit	\$0	\$4,256.25 per Circuit	\$5.00 per PVC for 6 th to 10 th PVC
			\$1.00 per PVC for 11 th and Additional PVC
Installing or Relocating 56 Kbps Frame Relay Circuit *	\$325.00 per Circuit	\$0	\$0

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TYPE 5 HIGH SPEED DATA SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS	
Installing or Relocating 384 Kbps and T1 Frame Relay Circuit *	\$440.00 per Circuit	\$0	\$0	
Customer Service Management	\$0	\$157.00 per Network		
Frame View WAN Service Management (five circuit minimum)	\$350.00 WAN Tolls Software per Network	\$53.65 per 56K Circuit \$101.75 per T1 Circuit \$629.00 per T3 Circuit Probe Only \$759.42 per T3 Circuit Probe and DSU (Kentrox DataSMART T3/E3 IDSU)		
Frame View Wan Service Management Local Terminal Software		\$759,42 per Application	\$350.00 per License	
1.544 Mbps DS1 ATM Circuit within 50 miles of switch *	\$75.00 per Circuit	\$650,00 per Circuit		
45Mbps ATM Circuit 0 to 5 miles from switch *	\$75.00 per Circuit	\$1.800.00 per Circuit	\$0	
45Mbps TM Circuit 5 to 25 miles from switch *	\$75.00 per Circuit	\$3,250.00 per Circuit	\$0	
45Mbps ATM Circuit 25 to 50 miles from switch *	\$75.00 per Circuit	\$5,800.00 per Circuit	\$0	
155.52Mbps 0C3 ATM Circuit 0 to 5 miles from switch *	\$75.00 per Circuit	\$2,200.00 per Circuit	\$0	
_155.52Mbps 0C3 ATM Circuit 5 to 25 miles from switch *	\$75.00 per Circuit	\$4,200.00 per Circuit	\$0	
155.52Mbps 0C3 ATM Circuit 25 to 50 miles from switch *	\$75.00 per Circuit	\$7,200.00 per Circuit	\$0	
Relocating Any ATM Circuit *	\$75.00 per Circuit	\$0	\$0	

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Date: 7-8-10

TYPE 5 HIGH SPEED DATA SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS	
PVC CBR and VBR Logical Port Bandwidth *	\$0	\$75.00 per 5 Mbps	\$0	
768/128Kbps DSL Circuit *	\$60.00 per Circuit	\$39.95 per Circuit	\$149.00 per Circuit for DSL Modem if Requested	
1.5M/128Kbps DSL Circuit *	\$60.00 per Circuit	\$43.95 per Circuit	\$149.00 per Circuit for DSL Modem if Requested	
1.5Mbps/384Kbps DSL Circuit *	\$60.00 per Circuit	\$43.95 per Circuit	\$149.00 per Circuit for DSL Modem if Requested	
384/384Kbps DSL Circuit *	\$60.00 per Circuit	\$46.00 per Circuit	\$149.00 per Circuit for DSL Modem if Requested	
7.1Mbps/768Kbps DSL Circuit *	\$60.00 per Circuit	\$109.95 per Circuit	\$149.00 per Circuit for DSL Modem if Requested	
3.0Mbps/768Kbps DSL Circuit *	\$60.00 per Circuit	\$54.00 per Circuit	\$149.00 per Circuit for DSL Modem if Requested	
Relocating Any DSL Circuit *	\$60.00 per Circuit	\$0	\$0	

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TYPE 5 HIGH SPEED DATA SERVICES

SERVICE ITEM	ONE TIME COST	MONTHLY COST	ADDITIONAL COSTS	
Internet Protocol Routing Service (IPRS)*	\$35.00 per Service	\$56.00 per Access Port	\$0	
Labor Charge to Extend Demark *	\$75.00 per Hour	\$0	\$0	
Installation Items:				
JJKIC (RJ11) Modular Jack	\$3.99 per Jack	\$0	\$0	
JJK1W (RJ11) Wall-phone Modular Jack	\$9.14 per Jack	\$0	\$0	
RJ14C Two Line Baseboard Modular Jack	\$3.00 per Jack	\$0	\$0	
JJK4C (RJ14) In-Wall Modular Two Line Jack	\$3.99 per Jack	\$0	\$0	
JJK4W (RJ14) Wall-phone Two Line Jack	\$9.14 per Jack	\$0	\$0	
RJ21X (25) Pair Interface	\$65.00 per 25 Pair Interface	\$0	\$0	
JJM1X (25) Pair Connector Cable	\$48.30 per Cable	\$0	\$0	
RJ31X Alarm Jack	\$18.00 per Jack	\$0	\$0	
JJP1X Series Interface Jack	\$14.49 per Jack	\$0	\$0	
WIRING UA&FH Station Cable	\$14.28 per Cable	\$0	\$0	
Station Wiring (per 25 Feet)	\$3.99 per 25 Feet	\$0	\$0	

^{*}Services will be provided at the applicable tariff rates and charges which will be subject to change during the term of this agreement. The State shall be notified in advance prior to any tariff rate changes.

5. All other provisions of the "Agreement", approved by Governor and Council on September 4, 2002 and as amended on November 10, 2004, August 3, 2005, October 3, 2007 and February 18, 2009 shall remain in full force and effect.

Contractor Initials: 53.7

NORTHERN NEW ENGLAND TELEPONE STATE OF NEW HAMPSHIRE OPERATIONS LLC d.b.a. FAIRPOINT COMMUNICATIONS NNE By: Rula MHodylon Unda M Hodgdon (Print Name) Title: Executive Vice Presiden Title: Commissioner Department of Administrative Services Date: July 8, 2010 7/14/10 NOTARY PUBLIC/JUSTICE OF THE PEACE OFFICE OF THE ATTORNEY GENERAL On the sth day of Lules There appeared before me, the state and county foresaid a person who satisfactorily identified himself as Title: Assistant Attorney General Date: _ 7-16-10 And acknowledge that he executed this document indicated above. The foregoing contract was approved by the In witness thereof, I hereunto set my hand and Governor and Council of New Hampshire on official seal. My commission expires: **DEPUTY SECRETARY OF STATE**

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State of New Hampshire Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that Fairpoint Communications - NNE is a New Hampshire trade name registered on April 1, 2008 and that Northern New England Telephone Operations LLC presently own(s) this trade name. I further certify that it is in good standing as far as this office is concerned, having paid the fees required by law.

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In TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 8th day of July, A.D. 2010

William M. Gardner Secretary of State

ACTION BY UNANIMOUS WRITTEN CONSENT OF THE BOARD OF DIRECTORS OF NORTHERN NEW ENGLAND TELEPHONE OPERATIONS LLC

The undersigned, being all of the directors of Northern New England Telephone Operations LLC (the "Company") a Delaware limited liability company, hereby adopt the following resolution by their unanimous written consent and declare it to be in full force and effect as if it were adopted at a special meeting of the Board of Directors duly called, noticed and held:

AUTHORIZATION OF SIGNATORIES

WHEREAS, the Board of Directors has the discretion to manage, control and make decisions affecting the business and affairs of the Company and to take actions as it deems necessary or appropriate to accomplish the purposes of the Company pursuant to the Company's Amended and Restated Limited Liability Company Agreement; and

WHEREAS, it is desirable for the Company to authorize certain representatives of the Company to enter into and execute contracts on behalf of the Company with the State of New Hampshire including, without limitation, the Department of Administrative Services of the State of New Hampshire;

NOW THEREFORE BE IT RESOLVED, that the following individuals be, and hereby are, authorized to make, enter into, sign and deliver contracts on behalf of the Company with the State of New Hampshire:

Shirley J. Linn Peter G. Nixon

RESOLVED FURTHER, that the department or agency of the State of New Hampshire to which a copy of these resolutions has been delivered by the Company be, and hereby is, authorized and entitled to rely upon such resolutions for all purposes until it shall have received written notice of the revocation or amendment of these resolutions by the Board of Directors.

FURTHER ACTIONS

RESOLVED FURTHER, that the officers of the Company, acting together or alone, be, and each of them hereby is, authorized and directed in the name and on behalf of the Company (a) to do and perform or cause to be done and performed all such acts and things as such officer or officers shall deem necessary, advisable or appropriate to give effect to the intent and purposes of the foregoing resolutions and (b) to execute and deliver all such agreements, amendments, certificates, directions, representations, transfers, assurances and other instruments and documents of every character and to do and perform or cause to be done and performed such other and further acts and things as such officer or officers shall deem necessary, advisable or appropriate to give effect to the intent and purposes of the foregoing resolutions;

RESOLVED FURTHER, that any actions previously taken by the directors and officers of the Company in connection with the transactions contemplated as described above are hereby approved, ratified and confirmed; and

RESOLVED FURTHER, that the undersigned hereby waive any and all irregularity of notice in the time and place of meeting and consents to the transaction of all business represented by this Action by Unanimous Written Consent.

IN WITNESS WHEREOF, this Action by Unanimous Written Consent shall be deemed effective as of the 8th day of July, 2010.

D. Brett Ellis, Director

Thomas E. Griffin, Directo

David L. Hauser, Director

Shirley J. Linn, Director

Peter G. Nixon, Director

Susan L. Sowell, Director

ACORD. CERTIFICATE OF LIABILITY INSURANCE				DATE (MM/DD/YYYY) 3/30/2010				
Wells Famo Insurance Services LISA Inc. HOLDE					THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.			
		Charlotte, NC 28210		INSURERS A	FFORDING COVE	RAGE	NAIC #	
MSU	RED	Northern New England Telephon	e Operations LLC		E American Insura		22667	
		900 Eim Street	o operations and	INSURER B: XL	Insurance America	a, Inc.		
				INSURER C:				
		Manchester, NH 03101		INSURER D:		•		
CO	/ERA			INSURER E:	-			
THAT MA	IE PO NY RE AY PE OLICIE	LICIES OF INSURANCE LISTED BELO QUIREMENT, TERM OR CONDITION O RTAIN, THE INSURANCE AFFORDED ES, AGGREGATE LIMITS SHOWN MAY	W HAVE BEEN ISSUED TO THE INSUF OF ANY CONTRACT OR OTHER DOCU BY THE POLICIES DESCRIBED HEREI HAVE BEEN REDUCED BY PAID CLA	MENT WITH RESP N IS SUBJECT TO MS.	PECT TO WHICH THI ALL THE TERMS, E	8 CERTIFICATE MAY BE ISS	JED OR	
LTR	NO.C	TYPE OF INSURANCE	POLICY NUMBER	DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS		
A		GENERAL LIABILITY	XSLG24940581	03/31/10	03/31/11	DAMAGE TO RENTED	s 1,500,000 s 300,000	
		CLAIMS MADE X OCCUR	· · · · · · · · · · · · · · · · · · ·			MED EXP (Any one person)	\$ 300,000	
		CLAIMS MADE A COCOR			12		s 1,500,000	
						GENERAL AGGREGATE	\$ 3,500,000	
		GEN'L AGGREGATE LIMIT APPLIES PER:				PRODUCTS - COMPIOP AGG	\$ 3,500,000	
A		POLICY PRO- LOC AUTOMOBILE LABILITY X ANY AUTO	ISAH08588715	03/31/10	03/31/11	COMBINED SINGLÉ LIMIT (Es socident)	\$ 2,000,000	
		ALL OWNED AUTOS SCHEDULED AUTOS				BODILY (NJURY (Perperson)	\$	
	,	X HIRED AUTOS X NON-OWNED AUTOS				BODILY INJURY (Per socident)	5	
						PROPERTY DAMAGE (Per accident)	5	
		GARAGE LIABILITY		81 872		AUTO ONLY - EA ACCIDENT	5	
		ANY AUTO			100	OTHER THAN	<u> </u>	
В		EXCESS/UMBRELLA LIABILITY	US00010797LI10A	03/31/10	03/31/11	7.00	s 1,000,000	
0		X OCCUR CLAIMS MADE	O300010797L110A	00/01/10	0001711	AGGREGATE	\$ 1,000,000	
Į,j							\$	
		DEDUCTIBLE					\$	
		X RETENTION \$ 10,000				X WC STATU- OTH-	<u>s</u>	
A		Kers Compensation and Loyurs' Liability	WLRC46132701	03/31/10	03/31/11	ELL EACH ACCIDENT	\$ 1,000,000	
		PROPRIETOR/PARTNER/EXECUTIVE CERMEMBER EXCLUDED?				E.L. DISEASE - EA EMPLOYEE		
*		, describe under CIAL PROVISIONS below	500 30000000	1 man - 1 man	1	E.L. DIBEASE - POLICY LIMIT		
	отні	ER						
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS Coverage provided by the Primary General Liability Policy has a retention that is the responsibility of the insured. RE:Communications Network Services Contract #14								
OLK) II TOXTE TO LOCK			CANCELLATION					
State of New Hampshire;Dept. of Administrative Services ATTN Dennis J. Leclerc;25 Capital Street, Room 405			SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED SEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL					
				AUTHORIZED REPRESENTATIVE Grantsula				

FIDELITY AND DEPOSIT COMPANY OF MARYLAND

Performance Bond

Bond No. 8846841

That we, Northern New England Telephone Operations, LLC, 521 East Morehead Street, Charlotte, NC 28202 (hereinafter called the Principal), and FIDELITY AND DEPOSIT COMPANY OF MARYLAND, 1400 American Lane Tower 1, Schaumburg, IL 60196 a corporation duly organized under the laws of the State of Maryland, (hereinafter called the Surety), as Surety, are held and firmly bound unto the STATE OF NEW HAMPSHIRE Department of Administrative Services, 25 Capital Street, Concord, NH 03301 (hereinafter called the Obligee), in the amount of One Million and 00/100 Dollars (\$1,000,000.00) for the payments of which we, the said Principal, and the said Surety bind ourselves, our heirs, executors, administrators, successors, and assigns, jointly and severally, firmly by these presents.

Sealed with our seals and dated this 03/31/2010.

WHEREAS, the Principal has entered into a certain Contract with the Obligee for Performance Contract No. 14 between Northern New England Telephone Operations, LLC and State of New Hampshire in accordance with the terms and conditions of said Contract, which is hereby referred to and made a part hereof as if fully set forth herein.

NOW, THEREFORE, THE CONDITIONS OF THIS OBLIGATION IS SUCH, that if the above bounden Principal shall well and truly keep, do and perform, each and every, all and singular, the matters and things in said Contract set forth and specified to be by the said Principal kept, done and performed, at the time and in the manner in said Contract specified, or shall pay over, make good and reimburse to the above named Obligee, all loss and damage which said Obligee may sustain by reason of failure or default on the part of Principal so to do, then this obligation shall be null and void; otherwise shall remain in full force and effect, subject, to the following conditions:

NOTWITHSTANDING ANYTHING CONTAINED IN THE CONTRACT. TO THE CONTRARY, THE LIABILITY OF THE PRINCIPAL AND THE SURETY UNDER THIS BOND IS LIMITED TO THE TERM OF THE CONTRACT FROM 3/3 1/2010 TO 3/3 1/2011. ANY EXTENSIONS OR RENEWALS OF THIS BOND MUST BE CONSENTED TO IN WRITING BY THE PRINCIPAL AND THE SURETY, FAILURE TO EXTEND OR RENEW THIS BOND BY THE PRINCIPAL AND THE SURETY SHALL NOT CONSTITUTE A DEFAULT UNDER THIS BOND.

Any suit under this bond must be instituted before the expiration of two (2) years from the date on which final payment under the Contract falls due.

No right of action shall accrue on this bond to or for the use of any person or corporation other than the Obligee named herein or the heirs, administrators or successors of the Obligee.

NORTHERN NEW ENGLAND TELEPHONE OPERATIONS, LLC

Then 3 8/1.

FIDELITY AND DEPOSIT COMPANY OF MARYLAND

Annette Wisong, Attorney in F

Power of Attorney FIDELITY AND DEPOSIT COMPANY OF MARYLAND

KNOW ALL MEN BY THESE PRESENTS: That the FIDELITY AND DEPOSIT COMPANY OF MARYLAND, a corporation of the State of Maryland, by DAVID S. HEWETT, Vice President, and GREGORY E. MURRAY, Assistant Secretary, in pursuance of authority granted by Article VI, Section 2, of the By-Laws of said Company, which are set forth on the reverse side hereof and are hereby certified to be in full force and effect on the data hereof data hereby nominate, constitute and appoint Joseph W. HAMILTON, III, Janice W. BRICKNER, Amette WISONG and Joseph R. WILLIAMS, all of Atlanta, Georgia, EACH its true and lawful agent and Atloney in Flant to make, execute, seal and deliver, for, and on its behalf as surety, and as its act and fired and all brings inthundertakings, and the execution of such bonds or undertakings in pursuance of these presents, shall be at hindred inthundertakings, and amply, to all intents and purposes, as if they had been dury oxecuted and actino wedged by the regularly elected officers of the Company at its office in Baltimore, with an their own proper has bonds. This power of attorney revokes that issued on behalf of Patricia ADAMSON, Joseph W. HAMILTON, III. Janice W. BRICKNER, Annette WISONG, dated December 8, 2008.

The said Assistant Secretary does Hereby certify that the extract set forth on the reverse side hereof is a true copy of Article VI, Section 2, of the By-Laws of said Company, and is now in force.

IN WITNESS WHEREOF, the said Vice-President and Assistant Secretary have hereunto subscribed their names and affixed the Corporate Seal of the said FIDELITY AND DEPOSIT COMPANY OF MARYLAND, this 28th day of September, A.D. 2009.

ATTEST:

FIDELITY AND DEPOSIT COMPANY OF MARYLAND



Greget. Muny

Gregory E. Murray Assistant Secretary David S. Hewet

Vice President

State of Maryland City of Baltimore ss:

On this 28th day of September, A.D. 2009, before the subscriber, a Notary Public of the State of Maryland, duly commissioned and qualified, came DAVID S. HEWETT, Vice President, and GREGORY E. MURRAY, Assistant Secretary of the FIDELITY AND DEPOSIT COMPANY OF MARYLAND, to me personally known to be the individuals and officers described in and who executed the preceding instrument, and they each acknowledged the execution of the same, and being by me duly sworn, severally and each for himself deposeth and saith, that they are the said officers of the Company aforesaid, and that the seal affixed to the preceding instrument is the Corporate Seal of said Company, and that the said Corporate Seal and their signatures as such officers were duly affixed and subscribed to the said instrument by the authority and direction of the said Corporation.

IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed my Official Seal the day and year first above written.

Parent State of the State of th

Constance A. Dunn

Notary Public

My Commission Expires: July 14, 2011

Constance a. Dunn

EXTRACT FROM BY-LAWS OF FIDELITY AND DEPOSIT COMPANY OF MARYLAND

"Article VI, Section 2. The Chairman of the Board, or the President, or any Executive Vice-President, or any of the Senior Vice-Presidents or Vice-Presidents specially authorized so to do by the Board of Directors or by the Executive Committee, shall have power, by and with the concurrence of the Secretary or any one of the Assistant Secretaries, to appoint Resident Vice-Presidents, Assistant Vice-Presidents and Attorneys-in-Fact as the business of the Company may require, or to authorize any person or persons to execute on behalf of the Company any bonds, undertaking, recognizances, stipulations, policies, contracts, agreements, deeds, and releases and assignments of judgements, decrees, mortgages and instruments in the nature of mortgages,...and to affix the seal of the Company thereto."

CERTIFICATE

I, the undersigned, Assistant Secretary of the FIDELITY AND DEPOSIT COMPANY OF MARYLAND, do hereby certify that the foregoing Power of Attorney is still in full force and effect on the date of this certificate; and I do further certify that the Vice-President who executed the said Power of Attorney was one of the additional Vice-Presidents specially authorized by the Board of Directors to appoint any Attorney-in-Fact as provided in Article VI, Section 2, of the By-Laws of the FIDELITY AND DEPOSIT COMPANY OF MARYLAND.

This Power of Attorney and Certificate may be signed by facsimile under and by authority of the following resolution of the Board of Directors of the FIDELITY AND DEPOSIT COMPANY OF MARYLAND at a meeting duly called and held on the 10th day of May, 1990.

RESOLVED: "That the facsimile or mechanically reproduced seal of the company and facsimile or mechanically reproduced signature of any Vice-President, Secretary, or Assistant Secretary of the Company, whether made heretofore or hereafter, wherever appearing upon a certified copy of any power of attorney issued by the Company, shall be valid and binding upon the Company with the same force and effect as though manually affixed."

IN TESTIMONY WHEREOF, I have hereunto subscribed my name and affixed the corporate seal of the said Company,

nis 31	day of	March		,20	10	
	To a	, de .	n ;:	,		Berald 7. Haby Assisiani Secretary

CORPORATE FORM OFACKNOWLEDGEMENT

STATE OF GEORGIA

SS:

COUNTY OF FULTON

On this 31st day of March, 2010 before me, a Notary Public within and for said County and State, personally appeared Annette Wisong, to me personally known, who being duly swom, upon oath, did say that he is the Attorney-in-Fact of Fidelity and Deposit Company of Maryland, a corporation created, organized and existing under and by virtue of the laws of the State of Maryland and that the Corporate Seal affixed to the foregoing instrument is the seal of said Corporation; and the said Annette Wisong did acknowledge that he executed the said instrument as the free act and deed of said Corporation.

Joseph R. Williams, Notary Public

(Seaddle R. W.)

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CORPORATE FORM OF ACKNOWLEDGMENT

STATE OF Horth Carolina)	
COUNTY OF Macklanburg)	
On the 1st day of Opril	20 10, before me came
Thomas E. Shiffing to me known, who being	by me duly sworn, did depose and say that (s)he
resides at 521 & Morelead It Suite	250 Cha Atte 40 28200 that
(s) he is the 11P of Treasurer	
of Law and Communications, One	the corporation described
in and who executed the above (attached) instrument; that (s)he l	knows the seal of said corporation; that the seal
affixed to said instrument is such corporate seal; and that it was	
said corporation and that (s)he signed his/her name thereto by lil	
WALL OF THE PARTY	Notary Due
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